



# User Manual for PMAM Kaizala Functionality (TMS)

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#### **PMAM Kaizala Functionality:**

Medco can upload attachments against the respective case at any level (Preauth, Surgery and Discharge and Claims) through Kaizala Application. Medco has to enter his Mobile Number which has registered with PMJAY application along with OTP. After entering correct OTP, the user will be added to respective state group automatically in kaizala App. Once the Medco gets registered in kaizala App, he need to enter Case ID (Last 5 digits) of the patient. After entering the case ID, patient details will be displayed and he can able to attach respective documents which will be displayed in the TMS application automatically.

#### **Registration in Kaizala:**

1. Login as Medco with user name and password as shown in screen shot 1.

| Mera PMJAY | BIS | National TMS | State TMS + | Hospital Empanelme          | nt Support        | Insights            | Cyber Su        | raksha Disha          | anirdesh |  |  |
|------------|-----|--------------|-------------|-----------------------------|-------------------|---------------------|-----------------|-----------------------|----------|--|--|
|            |     |              |             |                             |                   |                     |                 |                       |          |  |  |
|            |     |              |             |                             |                   |                     |                 |                       |          |  |  |
|            |     |              |             |                             |                   |                     |                 | and the second second |          |  |  |
|            |     |              |             |                             |                   | ARAT                | ea nat          | onal<br>th            |          |  |  |
|            |     |              | Page and    |                             |                   |                     | aut aut         | hority                |          |  |  |
|            |     |              |             |                             |                   |                     |                 |                       |          |  |  |
|            |     |              | User Name   | e : JH00403                 |                   |                     |                 | -                     |          |  |  |
|            |     |              |             |                             |                   |                     |                 | -                     |          |  |  |
|            |     |              | Password    |                             |                   |                     |                 | -                     |          |  |  |
|            |     |              |             | Login                       | Reset             |                     | Forgot Pas      | isword?               |          |  |  |
|            |     |              | 🖉 By se     | electing this checkbox, you | agree to our Terr | ıs, Eligibility Cri | iteria & Data P | olicy                 |          |  |  |
|            |     |              | AY Supp     |                             |                   |                     |                 |                       |          |  |  |
|            |     |              |             |                             |                   |                     |                 |                       |          |  |  |





2. Click on 'Register in Kaizala' tab, enter the Medco Mobile Number which has registered with PMJAY application as shown in screen shot 2.

| national<br>health<br>authority |   | Pradhan Mantri Jan Aroqva Yojana X Base Aroqva Yojana X Bistrict HospitalikABIRDHAMIHS2208029 |                   |                   |                     |                  |                 |  |                       |                   |                     |                  |                 |
|---------------------------------|---|---|-------------------|-------------------|---------------------|------------------|-----------------|--|-----------------------|-------------------|---------------------|------------------|-----------------|
| Patients                        | ~ | Mobile Number Send OTP On Bed Patients  |                   |                   |                     |                  |                 |  |                       |                   |                     |                  |                 |
| Register in Kaizala             |   |   |                   |                   |                     |                  |                 |  | Close                 |                   |                     |                  |                 |
| areauth                         | ~ |   |                   |                   |                     |                  | Hospital S      | Statistics                             |                       |                   |                     |                  | <i>℃</i> ×      |
| ÷.                              |   |   | Overall           |                   |                     | Today            |                 |  | Overall               |                   |                     | Today            |                 |
| Cases Search                    |   | Total Patients<br>Registered  | 13                |                   | 0                   |                  |                 | Surgeries/Therapie<br>Done             | <b>6</b>              |                   | 0                   |                  |                 |
| 遺 Claims                        | ~ | Out Patients  | 0                 |                   | 0                   |                  |                 | Surgeries/Therapie<br>Done Amount(Rs.) | s 16,750              |                   | 0                   |                  |                 |
| -                               |   | In Patients   | 13                |                   | 0                   |                  |                 | Death Cases                            | 0                     |                   | 0                   |                  |                 |
| Payments                        | ~ | Preauthorizations<br>Initiated  | 12                |                   | 0                   |                  |                 | Claims Submitted                       | 0                     |                   | 0                   |                  |                 |
| 🦺 MIS                           | ~ | Amount<br>Preauthorized in<br>Rs.   | 37,975            |                   | 0                   |                  |                 | Amount of Claims<br>Submitted in Rs.   | 0                     |                   | 0                   |                  |                 |
|                                 |   |   |                   |                   |                     | Ke               | v Performar     | ice Indicators                         |                       |                   |                     |                  | <b>2</b> ∨      |
|                                 |   | Preauth   | is Indicators     | Financial<br>Year | Preceeding<br>Month | Current<br>Month | Previous<br>Day |  | ims Indicators        | Financial<br>Year | Preceeding<br>Month | Current<br>Month | Previous<br>Day |
|                                 |   | No. of Preauths Rej   | jected            | 3                 | 0                   | 0                | 0               | No. of Claims R                        | ejected               | 0                 | 0                   | 0                | 0               |
|                                 |   | Amount of Rejected  | l Preauths in Rs. | 7,250             | 0                   | 0                | 0               | Amount of Reje                         | cted Claims in Rs.    | 0                 | 0                   | 0                | 0               |
|                                 |   | No. of Preauths Pending   |                   | 0                 | 0                   | 0                | 0               | No. of Claims F                        | No. of Claims Pending |                   | 0                   | 0                | 0               |
|                                 |   | Amount of Pending Preauths in Rs.   |                   | 0                 | 0                   | 0                | 0               | Amount of Pend                         | ling Claims in Rs.    | 0                 | 0                   | 0                | 0               |
|                                 |   | No. of Preauths Ap  | proved            | 1                 | 0                   | 1                | 0               | No. of Claims A                        | pproved               | 0                 | 0                   | 0                | 0               |
|                                 |   | Amount of Preauths  | s Approved in Rs. | 500               | 0                   | 500              | 0               | Amount of Clair                        | ns Approved in Rs.    | 0                 | 0                   | 0                | 0               |





3. On clicking ' Send OTP button, a field named OTP will be displayed. This OTP is received on the registered mobile number and then clicks on ' Submit ' button as shown in screen shot 3.

| national<br>health<br>authority |     |                                | an Mantri Jar<br>In Kaizala | Aroav                               | a Yoiana            |                  |                          |   |              | ×                 | District Hospi      |                  | V MEDC          |
|---------------------------------|-----|--------------------------------|-----------------------------|-------------------------------------|---------------------|------------------|--------------------------|---|--------------|-------------------|---------------------|------------------|-----------------|
| A Patients                      | × [ |                                | Mobile                      | Number                              |                     |                  |                          | _                                       | Send OTP     |                   | On Bei              | d Patients       |                 |
| Register in Kaizala             | L   |                                |                             |                                     |                     | Submit           |                          |   |              |                   |                     | Total            |                 |
| 🧞 Preauth                       | ř   |                                |                             |                                     |                     |                  |                          |   | Close        |                   |                     | Today            | ວ~<br>          |
| Cases Search                    |     | egistered                      | 13                          |                                     | U                   |                  |                          | Surgenes/Theraples<br>Done              | 0            |                   | 0                   |                  |                 |
| 🕹 Claims                        | ~ 0 | ut Patients                    | 0                           |                                     | 0                   |                  |                          | Surgeries/Therapies<br>Done Amount(Rs.) | 16,750       |                   | 0                   |                  |                 |
| -                               | In  | Patients                       | 13                          |                                     | 0                   |                  |                          | Death Cases                             | 0            |                   | 0                   |                  |                 |
| Payments                        |     | reauthorizations<br>itiated    | 12                          |                                     | 0                   |                  |                          | Claims Submitted                        | 0            |                   | 0                   |                  |                 |
| 🛃 MIS                           |     | mount<br>reauthorized in<br>s. | 37,975                      |                                     | 0                   |                  |                          | Amount of Claims<br>Submitted in Rs.    | 0            |                   | 0                   |                  |                 |
|                                 | - 6 |                                |                             |                                     |                     | Ke               | y Performan              | ice Indicators                          |              |                   |                     |                  | æ~              |
|                                 |     | Preauth                        | ns Indicators               | Financial<br>Year                   | Preceeding<br>Month | Current<br>Month | Previous<br>Day          | Claim                                   | s Indicators | Financial<br>Year | Preceeding<br>Month | Current<br>Month | Previous<br>Day |
|                                 | N   | o. of Preauths Re              | ijected                     | cted 3 0 0 0 No. of Claims Rejected |                     |                  | No. of Claims Rejected 0 |   |              | 0                 | 0                   | 0                |                 |

Screen Shot 3

4. On clicking 'Submit' button, a message Mobile Number is registered successfully to the group PMAM in Kaizala' will pop up as shown in screen shot.

| Patie               |                                   |         |       |   |         | ок    |
|---------------------|-----------------------------------|---------|-------|---|---------|-------|
| Register in Kaizala |                                   | Today   | Total |   | Total   | Total |
| Preauth             | ~                                 |         | Но    | spital Statistics                       |         |       |
|                     |                                   | Overall | Today |   | Overall | Today |
| Cases Search        | Total Patients<br>Registered      | 13      | 0     | Surgeries/Therapies<br>Done             | 6       | 0     |
| Claims              | Out Patients                      | 0       | 0     | Surgeries/Therapies<br>Done Amount(Rs.) | 16,750  | 0     |
| •                   | In Patients                       | 13      | 0     | Death Cases                             | 0       | 0     |
| Payments            | Preauthorizations<br>Initiated    | 12      | 0     | Claims Submitted                        | 0       | 0     |
| MIS                 | Amount<br>Preauthorized in<br>Rs. | 37,975  | 0     | Amount of Claims<br>Submitted in Rs.    | 0       | 0     |





### Kaizala Mobile Application:

5. Once the Medco gets registered in kaizala App, he need to tap the case details icon as shown in screen shot 5.



#### **Screen Shot 5**

Note: After entering correct OTP, the user will be added to respective state group automatically in kaizala.





6. Once the Medco taps the icon, he need to enter Case ID (Last 5 digits) of the patient as shown in screen shot 6.

|        | Case Details to Upload Attachments                                |
|--------|---|
|        | Case ID   |
|        | Enter Short Case ID   |
|        | Ex: S1234, M5678, R9876<br>etc.                                   |
|        | SUBMIT  |
|        |   |
| Instru | ctions:   |
|        | short Case ID (ex. S1234, M4567, R423, etc.) to get case details. |
|        | submission of Case ID, you will receive                           |





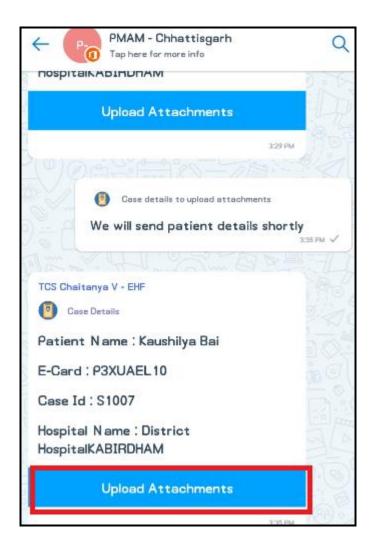
7. After entering the case ID patient details will be displayed as shown in screen shot 7.

| C PMAM - Chhattisgarh              | Q          |
|------------------------------------|------------|
|                                    | 10         |
| Hospital Name : District           |            |
| HospitalKABIRDHAM                  |            |
| View Uploaded Attachments          | 0.53       |
| 11:54 AM                           | 12         |
|                                    |            |
| Case details to upload attachments |            |
| We will send patient details short | ly         |
| Dia a series and                   | 11:55 AM 🗸 |
|                                    |            |
| TCS Chaitanya V - EHF              |            |
| Case Details                       |            |
| Patient Name : Kaushilya Bai       |            |
| E-Card : P3XUAEL10                 |            |
| Case Id : S1021                    |            |
| Hospital Name : District           |            |
| HospitalKABIRDHAM                  |            |
| View Uploaded Attachments          |            |
|                                    | -          |





8. Medco can upload attachments by clicking on 'Upload Attachments' as shown in screen shot 8.







9. On clicking 'Upload Attachments' below page will be displayed as shown in screen shot
9.

| ← 📳 PMAM - Case Details                          |
|--|
| Attachments                                      |
| Bill Attachments(PDF Only)                       |
| +  |
| Case Sheet Attachments (PDF Only)                |
| +  |
| Claim Clinical Photos                            |
| +  |
| Claims Attachments(Additional Support documents) |
| +  |
| Submit   |

Screen Shot 9





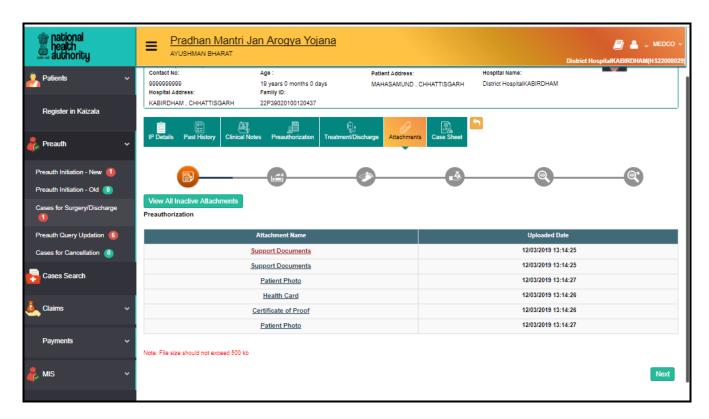
10.On clicking 'Submit' button the corresponding attachment will be displayed as shown in screen shot 10.

| 3:37 PM               | 0.32KB/s ⓒ ⊘ ₊ııll E ։։ 59% 🔵                       |
|-----------------------|---|
| ÷ 🚺                   | PMAM - Case Details                                 |
| Attachme              | ents  |
| Bill Attacl           | hments(PDF Only)                                    |
| pdf<br>E              | <mark>started (14)</mark><br>265625 КВ              |
|                       | <b>et Attachments (PDF Only)</b><br>chment Uploaded |
|                       | nical Photos  |
| No Attao              | chment Uploaded                                     |
| Claims At<br>document | tachments(Additional Support<br>ts)                 |





11.Attached documents in the Kaizala App will be displayed automatically in the TMS application for the respective patient as shown in screen shot 11.



Screen Shot 11