

Patient Rights & Responsibility

PATIENT RIGHTS:

- Right to access healthcare facilities available regardless of age, sex, religion, economic and social status to emergency services.
- Right to choose his/her own doctor.
- Right to be treated with care and dignity without any discrimination.
- Right to be treated in privacy during consultation and therapy.
- Right to expect that all the communications and records pertaining to his/her case to be kept confidential.
- Right to receive full information regarding diagnosis, treatment and investigations.
- Right to be informed about safety of procedures performed on him or her.
- Right to know about day to day progress, line of action, diagnosis and prognosis.
- Right to give informed consent after proper explanation.
- Right to get second opinion at any time.
- Right to access to his records and demand summary.
- Right to receive continuous care for his/her illness.
- Right to be treated in comfort during illness and follow up.
- Right to complain, expect rectification of grievances, obtain compensation for medical Injuries/negligence.

PATIENT RESPONSIBILITY:

- Give us as much information as you can about your present health, past illness allergies and any other relevant details.
- Follow the prescribed and agreed treatment plan and comply with the instruction given.
- Show consideration for rights of other patients and hospital by following the hospital rules concerning patient conduct.
- Keep appointments that you make, or else notify the hospital as early as possible if you are unable to do so.
- Do not ask us to provide incorrect information or certification.
- Do not litter the hospital.
- Please garbage bins.
- Keep toilet clean after use.
- Do not smoke or spill inside the hospital premises.
- Support the hospital in keeping environment clean.
- Wait patiently for your turn.
- Maintains silence.
- Do not bring children below 10 years as visitors.