Ayushman Bharat
Pradhan Mantri Jan Aarogya Yojana
Standard Treatment Guidelines

(Guidance documents for processing packages under PM-JAY)

The Team

Key contributors

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- NHA IT Team

Supported by

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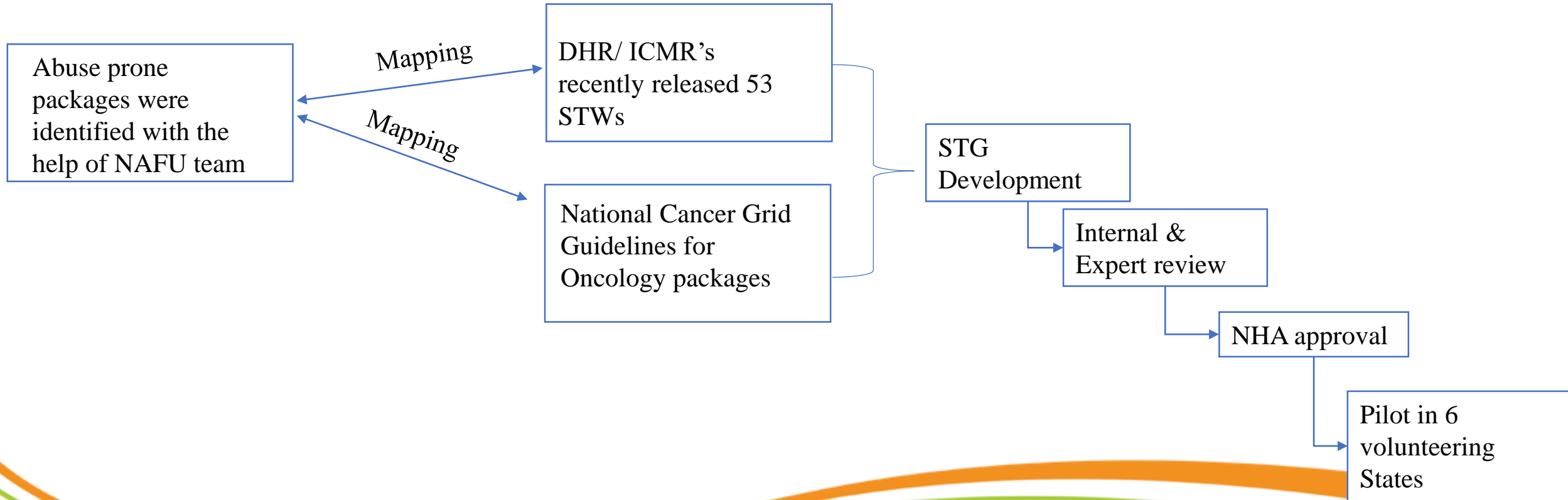- Dr Rahul Nigam
- Dr Ankita Chobisa

AIM:

- **Develop** guidelines for PM-JAY health benefit packages by **Adoption & Customisation** of Standard treatment workflow developed by ICMR/DHR; National Cancer Grid (NCG), State Guidelines, Ministry guidelines and other Globally accepted standard treatment protocols as per the scheme's requirement

Objectives:

- **Aid in processing** of pre-authorisation & claims document

- **Prevention & control** of fraud and abuse

- **Provide quality care** to the patients

- **Guidance tool** for treating doctors, EHCPs, TPAs, ISAs, SHAs, medical auditors

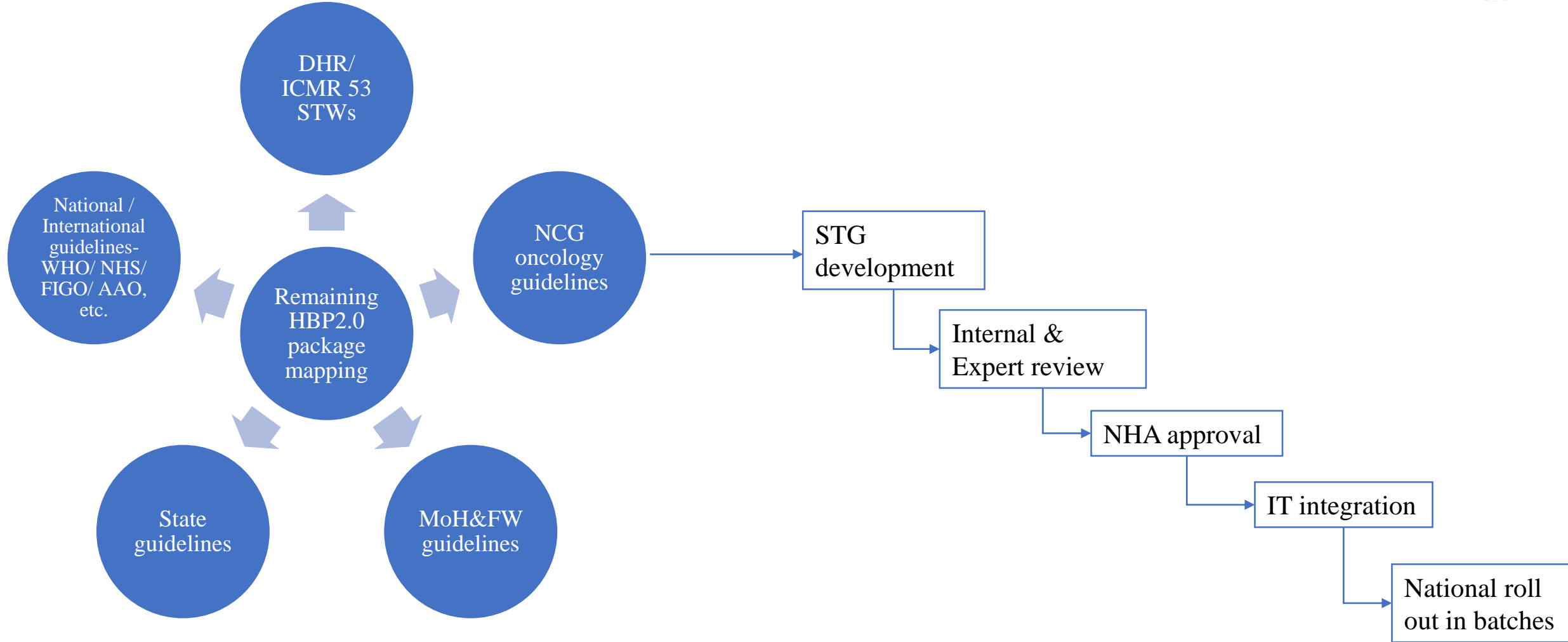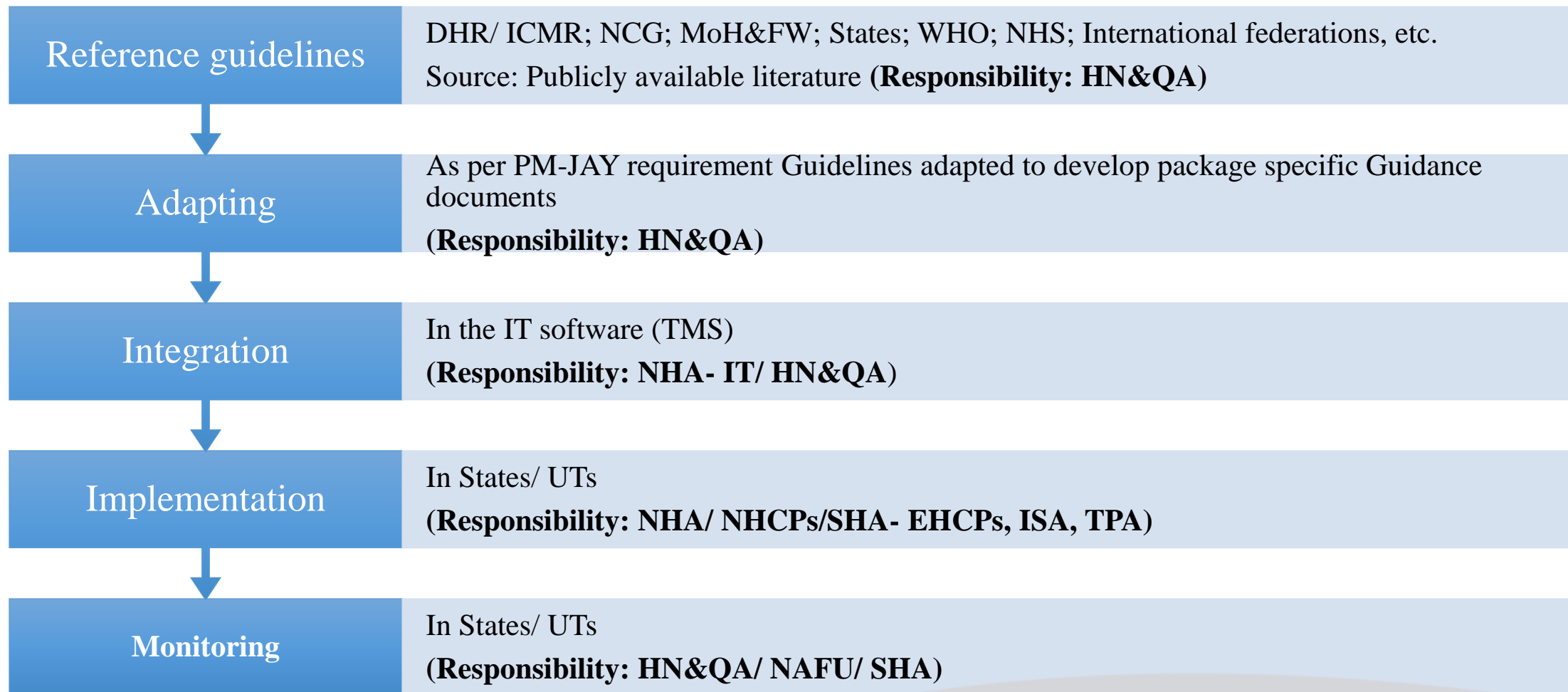Abuse prone packages were identified with the help of NAFU team

Mapping

Mapping

DHR/ ICMR's recently released 53 STWs

National Cancer Grid Guidelines for Oncology packages

STG Development

Internal & Expert review

NHA approval

Pilot in 6 volunteering States

Background- Phase II

DHR/ ICMR 53 STWs

National / International guidelines- WHO/ NHS/ FIGO/ AAO, etc.

NCG oncology guidelines

Remaining HBP2.0 package mapping

State guidelines

MoH&FW guidelines

STG development

Internal & Expert review

NHA approval

IT integration

National roll out in batches

Roles & Responsibilities

Reference guidelines	DHR/ ICMR; NCG; MoH&FW; States; WHO; NHS; International federations, etc. Source: Publicly available literature **(Responsibility: HN&QA)**
Adapting	As per PM-JAY requirement Guidelines adapted to develop package specific Guidance documents **(Responsibility: HN&QA)**
Integration	In the IT software (TMS) **(Responsibility: NHA- IT/ HN&QA)**
Implementation	In States/ UTs **(Responsibility: NHA/ NHCPs/SHA- EHCPs, ISA, TPA)**
Monitoring	In States/ UTs **(Responsibility: HN&QA/ NAFU/ SHA)**

Progress so far

Status	STG Nos.	Package count
Planned	~650	1576
Developed	~450	1190
Initial Roll out plan	10-10-10	19-23-28
Subsequent release	Remaining in batches	1506

Standard Treatment Guidelines (Structure)

Introductory part

Guidance document for processing PM-JAY packages

Cataract Surgery (Phacoemulsification and SICS)

Packages covered/ package count: 2		Specialty: Ophthalmology	
Package name	HBP 1.0 code	HBP 2.0 code	Package price
i. Cataract surgery with foldable hydrophobic acrylic Intra Ocular Lens (IOL) by Phacoemulsification technique	S300031	SE020A	7,500
ii. Cataract surgery with non-foldable IOL using Small Incision Cataract Surgery (SICS) technique	S300030	SE020B	5,000

ALOS: Day care

Minimum qualification of the treating doctor:

- Package & procedure description
- Min. qualifications of treating doctor
- Empanelment criteria
- Disclaimer

Part -1

PART I: Guidelines for Clinicians and Healthcare Providers

1.1 Objective:

The purpose of this section is to act as a guidance & a clinical decision support tool for the clinicians in deciding the line of treatment, plan clinical management of patient and decide

National Health Authority   Version 1.1   Dated June 2020

- Objectives
- Clinical key pointers
- Standard treatment workflow
- Mandatory documents for EHCPs (pre-auth & claims)

Standard Treatment Guidelines (Structure)

PART II: GUIDELINES FOR PROCESSING TEAM

2.1 Objective: To provide guidance to the pre-authorisation and claims processing team in ascertaining the medical necessity of procedure carried out vis a vis the patient's medical condition as evidenced by supporting documents/investigation reports etc, in deciding the admissibility and quantum of claim and compliance with mandatory documents by the hospital.

2.2 Following mandatory documents to be diligently reviewed by the pre-auth / claims processing personnel:

2.2.1 At the time of pre-authorization processing- For pre-authorisation processing doctor (PPD):

Cataract surgery with foldable hydrophobic acrylic IOL by Phacoemulsification technique/ Cataract surgery with non-foldable IOL using SICS technique

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PART III: GUIDELINES FOR IT

3.1 Objective: To enable setting up of cross check mechanisms/rule engines within the IT platform (TMS) to ensure compliance with STGs and to prevent fraud / abuse of the Health Benefit Package.

3.2 Below mentioned are the scenarios where a provision would be built in TMS for pop-ups:

Cataract surgery with foldable hydrophobic acrylic IOL by Phacoemulsification technique/ Cataract surgery with non-foldable IOL using SICS technique:

a. Best Corrected Visual Acuity (BCVA) < 6/9- Yes
b. Previous cataract surgery done in the same eye- No

Part-2

- Guidance document for processing team (PPD&CPD)

Part-3

- Guidelines for IT (Alert questions to be answered by EHCP)

Part-4: In few Obs & Gyn STGs, additional part for auditors has been included

Way forward

Remaining STGs being developed and approved

Simultaneous completion of IT integration

Orientation and training of States/ UTs/ NHCPs. Developing online training module

Review of feedback from States/ hospitals/ TPAs & ISA (through States)

Developing FAQs based on queries received during trainings

Monitoring adherence to these guidelines through data analytics using IT platform

Impact evaluation studies of using STGs on certain specific packages in selected States

Link to STGs: https://pmjay.gov.in/resources/documents
Link to IT manual: https://pmjay.gov.in/sites/default/files/2020-07/TMS_STG_User_Manual_v1_0.pdf

Please share your queries at : stg.hnqa@nha.gov.in

Looking forward to your support